

Keysight Technologies, Inc. Limited Parts Agreement

Restore your test system with
genuine parts for optimal uptime!

Today's tough business environment and uncertain economic climate have caused many electronics manufacturers to take drastic actions to reduce cost. These include reviewing how recurring costs such as those arising from test and inspection equipment maintenance.

Keysight Technologies, Inc. understands these difficult challenges that manufacturers face, and has designed the Limited Parts Agreement – a new affordably-priced support program targeting our customers' special needs.

What is the Limited Parts Agreement?

The Limited Parts Agreement is one of the most cost effective support offerings that focus on commonly used parts for Keysight *Medalist* i3070 and i5000 In-Circuit Test (ICT) systems.

Two agreement options are available, depending on the customer's preference:

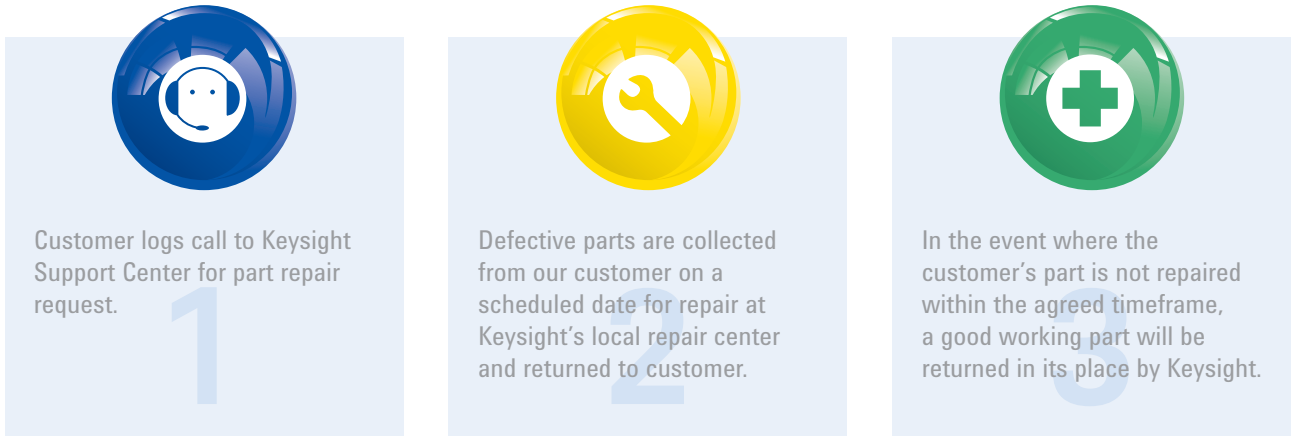
- Return-to-Keysight Repair Service Agreement (RTA) – A defective part is brought back to Keysight for repair and thereafter returned to the customer;
- Parts Exchange Agreement (PXA) – A defective part is exchanged with a working part.

The customer has the flexibility of deciding on the number of parts for consumption within a year, and this quantity is captured in the agreement as credits. Keysight will track the credits utilization by the customer over the agreement period. Credits are tied to part categories of similar value or function. Credits available can be freely exchanged for other types of RTA or PXA services, subject to sufficient credit balance required for the services you wish to exchange for. For example, credits can be used for repair of parts in a different category, or you can use it to upgrade to a part exchange next business day service when the urgent need arises.

Benefits of having a Keysight Limited Parts Agreement

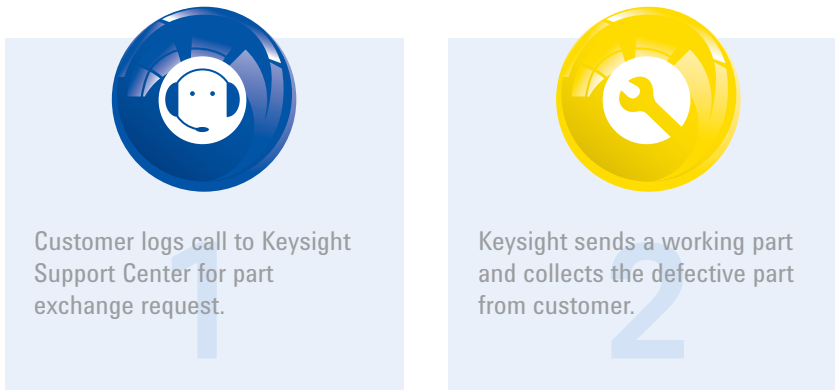
- Maintenance cost distributed over the duration of one year.
- Keysight provides tracking and administration of the credits, with monthly utilization reports on parts usage and credit balance.
- Parts from Keysight are guaranteed and fully tested by Keysight's stringent quality requirements.
- Keysight parts come with a 90 days warranty.

Return-to-Keysight Repair Service Agreement (RTA)



- Typical turn-around time for repair is 10 business days.
- Repair credits are deducted once the repair is completed successfully.
- In the event where the parts are found to be non-qualified Keysight parts, or where parts are found to have been physically damaged, the part will be returned to the customer as per issued.

Parts Exchange Agreement (PXA)



- Typical turn-around time is one business day.
- Credits will be deducted once the part is sent to the customer.

Limited Parts Agreement Product Numbers

R2010A MSD Return-to-Keysight Repair Service Agreement (RTA) ^{1,2}					
Support part number		Description			
R-9BT-801		RTA Repair Service Agreement, for a module card for ICT system			
R-9BT-802		RTA Repair Service Agreement, for a MPU for ICT system			
R-9BT-803		RTA Repair Service Agreement, for a DUT power supply for ICT system			
R-9BT-804		RTA Repair Service Agreement, for a system card for ICT system			
R2011A MSD Parts Exchange Agreement (PXA) ¹					
Support part number		Description			
R-9BE-801		Parts Exchange Agreement, next business day for a module card for ICT system			
R-9BE-802		Parts Exchange Agreement, next business day for a MPU for ICT system			
R-9BE-803		Part Exchange Agreement, next business day for a DUT power supply for ICT system			
R-9BE-804		Parts Exchange Agreement, next business day for a system card for ICT system			
Parts covered under the Limited Parts Agreement					
Part group (type)	Part number (new)	Part number (refurbished)	Part description	RTA Credit	PXA Credit
Module card	03066-66532	03066-69532	ASRU C	2,000	3,000
	E1061-66501	E1061-69501	AccessPlus		
	E4000-66512	E4000-69512	Control XT		
	E4000-66540	E4000-69540	HybridPlus 6 MPS DD		
	E4000-66544	E4000-69544	HybridPlus 12 MPS DD		
	E4000-66545	E4000-69545	HybridPlus 20 MPS DD		
	E4000-66546	E4000-69546	HybridPlus Pay-Per-Use		
	E4000-66550	E4000-69550	HybridPlus Programmable		
	E4000-66551	E4000-69551	AnalogPlus		
	E4000-66552	E4000-69552	HybridPlus 6 MPS DD (B version)		
	E4000-66553	E4000-69553	HybridPlus 12 MPS DD (B version)		
	E4000-66554	E4000-69554	HybridPlus 20 MPS DD (B version)		
	E4000-66562	E4000-69562	HybridPlus 6MPS (AP) – Heron		
	E4000-66563	E4000-69563	HybridPlus 12MPS (AP) – Heron		
	E9900-66504	E9900-69504	Control XTP		
N1140-66500	N1140-69500	i5000 Talon Hybrid			
N1807-66500	N1807-69500	ASRU N			
MPU	E4000-66203	E4000-69203	Series1 MPU (PowerOne)	3,500	5,000
	E4000-66213	E4000-69213	Series2 MPU (PowerOne)		
	N1140-80003	N1140-89003	Astec MPU Kit		
DUT power supply ³	03066-80006	03066-89006	DUT power-supply (6624A)	2,000	5,000
	E3785-80000	E3785-89000	DUT power-supply (6624A)		
System card	03066-63603	03066-69603	LAN CAP	2,000	3,000

1. Applicable only to Medalist i3070 and i5000 ICT systems.

2. Available in certain countries only. Please check with your local Keysight representative.

3. For RTA only. Each board found defective in the DUT power supply will be considered as one repair.

Which type of Limited Parts Agreement should you choose?

Select PXA if you want a faster turn around. For moderate or high uptime requirements, it is recommended for the customer to purchase a spare parts kit.

Select RTA if you can wait for the part to be repaired. A spare parts kit is highly recommended for all levels of uptime requirements.

Alternately, for a fraction of the cost of upfront purchase, customers can opt for a System Spares Onsite Agreement (Spares Agreement) from Keysight. Under this agreement, Keysight will provide a spare parts kit on site, enabling customers instant access to spare parts as and when needed. The faulty parts can then be repaired (via RTA) or exchanged (via PXA) and returned to the spare parts kit.

Other support offerings from Keysight

Limited Parts Agreement can be combined with other forms of support agreements to form the perfect solution optimized for your unique requirements.

Keysight provides a full range of support solutions, from full service support agreements enabling your Keysight Test and Inspection solutions systems to obtain a maximum warranty period, to customized support solutions.

Please contact your nearest Keysight office or sales representative for more information.

Spare Parts Kit

A spare parts kit provides standby parts that can be used to repair the *Medalist* ICT system before the RTA or PXA part from Keysight arrives. The customer may purchase these spare part kits upfront.

Additional web information:
For more information on Keysight's Services and Support for PCBA Test & Inspection solutions, please visit www.keysight.com/find/uptime

For more information on Keysight Technologies' products, applications or services, please contact your local Keysight office. The complete list is available at: www.keysight.com/find/contactus

Americas

Canada	(877) 894 4414
Brazil	55 11 3351 7010
Mexico	001 800 254 2440
United States	(800) 829 4444

Asia Pacific

Australia	1 800 629 485
China	800 810 0189
Hong Kong	800 938 693
India	1 800 112 929
Japan	0120 (421) 345
Korea	080 769 0800
Malaysia	1 800 888 848
Singapore	1 800 375 8100
Taiwan	0800 047 866
Other AP Countries	(65) 6375 8100

Europe & Middle East

Austria	0800 001122
Belgium	0800 58580
Finland	0800 523252
France	0805 980333
Germany	0800 6270999
Ireland	1800 832700
Israel	1 809 343051
Italy	800 599100
Luxembourg	+32 800 58580
Netherlands	0800 0233200
Russia	8800 5009286
Spain	0800 000154
Sweden	0200 882255
Switzerland	0800 805353
	Opt. 1 (DE)
	Opt. 2 (FR)
	Opt. 3 (IT)
United Kingdom	0800 0260637

For other unlisted countries:
www.keysight.com/find/contactus
(BP-07-10-14)

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